



ENERFLOW INDUSTRIES INC.  
PRODUCT WARRANTY POLICY

Enerflow Industries Inc. warrants the Equipment sold to be free from defects in material and workmanship under normal use and service, its obligation under this warranty being limited to repairing or replacing at its option any part or parts of the unit manufactured by Enerflow Industries Inc. found to the manufacturer's satisfaction to be defective upon examination by it, provided that such part or parts shall be returned to the manufacturer's factory.

Enerflow Industries Inc. warrants the Equipment to be free from defects in material and workmanship for a period of six (6) months from the date of delivery and will reimburse the Purchaser for the repair or replacement (at Enerflows' option). The items listed below are excluded from the above warranty.

**PAINT**

Components and or Equipment are warranted from rust and/or peeling for a period of ninety (90) days from the date of delivery. Warranty does not cover rock chips or operational chips.

**ELECTRICAL COMPONENTS**

Electrical components and operation of unit electrical system are warranted from defects for a period of ninety (90) days from the date of delivery.

**AIR COMPONENTS**

Air components and operation of unit air system are warranted from defects for a period of ninety (90) days from the date of delivery.

Enerflow Industries Inc. reserves the right to inspect the Equipment to determine the validity of the warranty claim, and if determined to be valid, Enerflow Industries Inc. will, at its option: (1) replace the defective Equipment or parts thereof, or (2) authorize the Equipment or part to be returned to its authorized repair facility for repair; or (3) authorize the Equipment or part to be repaired at your plant. Enerflow Industries Inc. will not be responsible for any transportation costs.

Repair or replacement will be without charge, but removal and installation of other parts, including additional parts furnished, will be made at Purchaser's expense. No charges will be accepted for returns, repairs or alterations done by the Purchaser unless previously authorized in writing by Enerflow Industries Inc.

Purchaser acknowledges that the Equipment is of a size, design and type requested by the Purchase and agrees that, except as stated herein, there are not other warranties, express or implied, including those of merchantability or fitness for particular use, which Enerflow Industries Inc. hereby disclaims.

**OWNER'S RESPONSIBILITY**

Once the Equipment has been delivered, it immediately becomes subject to the effects of all operating conditions, such as: driver competence, terrain, road conditions, weather and many other factors, the effects which are not covered by this warranty. True defects covered by this warranty that exist at the time of delivery are relatively rare. It is important that the Purchaser recognize the difference between defects which are covered by this warranty and failures resulting from abuse and normal wear and tear which are not covered. Purchaser should establish a planned preventative maintenance program to extend the useful life of the Equipment.

**YOUR WARRANTY DOES NOT COVER**

1. **COMPONENTS WARRANTED DIRECTLY BY MANUFACTURER:** All equipment and components of the Equipment that are warranted directly to the Purchaser by their manufacturers, whether or not sold by Enerflow with the equipment, are excluded from this warranty. Enerflow Industries inc. will assign the benefits of any manufacturers' warranty if assignable.
2. Equipment or parts that are or have been in contact with abrasive materials and/or corrosive chemicals and/or corrosive materials.
3. Oil, Grease, other Lubricants except where replacement is required as a direct result of a defect covered by this warranty.
4. Abuse, accidents, over pressure, cavitations, overloading or negligence of the purchaser, including failure to properly maintain and service the equipment.
5. Towing is not covered by this warranty. Towing and or other means of transporting unit requiring repair.
6. Down time incurred while equipment is inoperative or is being repaired.
7. Loss of revenue.
8. Vehicle or Equipment Rental
9. Fines incurred for any reason in use of the Equipment.
10. Customer supplied components.

In all cases, Enerflow Industries Inc. warranty department must be contacted before work can be started. If the claim is approved, a warranty number will be assigned to the claim. Failure to do so may result in refusal of the claim.

This warranty is in effect from the date of purchase as listed on the Bill of Sale. All requests for warranty work must include the customer name and serial number of the unit in order to properly process any warranty claims.

Photographs of claimed warranty damage shall be supplied by the Purchaser upon request by Enerflow Industries Inc.

Estimates for work to be done on a claim will be supplied by Enerflow. Any over-runs while work is in progress will be reported at that time.

**THIS WARRANTY IS MADE EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND OF ANY OTHER OBLIGATION OR LIABILITY ON THE PART OF THE MANUFACTURER INCLUDING, WITHOUT LIMITATION OF THE FOREGOING, CONSEQUENTIAL AND INCIDENTAL DAMAGES.** The manufacturer neither assumes nor authorizes any person to assume for it any other liability in connection with the sale of such new Enerflow equipment. This warranty is non transferable.

This warranty shall not apply to used equipment, the same being sold "as is".

Purchaser: \_\_\_\_\_

Delivery Date: \_\_\_\_\_

Serial No.: \_\_\_\_\_

Authorized Signature\* \_\_\_\_\_



\*Warranty not valid without Authorized Enerflow Signature.